



LED Product Warranty

Illumicare Group Limited warrants its lamps against defects in material and workmanship.

Without charge, Illumicare Group will replace any properly installed LED lamp which fails under normal operating conditions and has not undergone abuse beyond normal wear-and-tear within the specified warranty period.

Lamps that show signs of physical abuse, tampering or moisture damage will not be covered under warranty.

PAR36, MR16 & Miniature LED Lamps, including G4, G5.3, SCB, S8 & T5: 4-year warranty

All lamps are covered during the warranty period (determined from date of invoice) if returned to the factory, transportation prepaid, and our warranty inspection determines the product to be defective under the terms of the warranty. A Return Merchandise Authorization (RMA) must be issued by Illumicare prior to the return of any product.

This warranty does not cover damage due to acts of nature such as lightning strikes, hurricanes, tornados, earthquakes and floods. It covers only equipment manufactured or sold by Illumicare Group Limited.

Illumicare Group Limited is not liable for indirect, incidental, or consequential damages in the connection with use of equipment, including but not limited to damage or injury to vegetation, property or persons resulting from installers' actions whether negligent or otherwise.

Illumicare Group Limited does not provide compensation for transportation, labor, or any other charges incurred in the diagnosis, repair, or replacement of our LED lamps.

Installers are encouraged to contact Illumicare Group Limited directly to help diagnose problems before requesting warranty replacement.

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