



Multi-Tap Transformer Product Warranty

Illumicare Group Limited's transformers are guaranteed to the original owner against defects in material and workmanship.

Without charge, Illumicare Group will replace any properly installed transformer which fails under normal operating conditions and has not undergone abuse beyond normal wear-and-tear within the specified warranty period.

Transformers that show signs of physical abuse, tampering or damage from unsafe or improper installation will not be covered under warranty.

TR300-1215, TR600-1215, TR900-1215: Lifetime Warranty

All 300W, 600W, and 900W transformers are covered during the warranty period (determined from date of invoice) if returned to the factory, transportation prepaid, and our warranty inspection determines the product to be defective under the terms of the warranty. A Return Merchandise Authorization (RMA) must be issued by Illumicare prior to the return of any product.

This warranty does not cover damage due to acts of nature such as lightning strikes, hurricanes, tornados, earthquakes and floods. It covers only equipment manufactured or sold by Illumicare Group Limited.

Illumicare Group Limited is not liable for indirect, incidental, or consequential damages in the connection with use of equipment, including but not limited to damage or injury to vegetation, property or persons resulting from installers' actions whether negligent or otherwise.

Illumicare Group Limited does not provide compensation for transportation, labor, or any other charges incurred in the diagnosis, repair, or replacement of our transformers.

Installers are encouraged to contact Illumicare Group Limited directly to help diagnose problems before requesting warranty replacement.